



**Greymass**

# **Account Recovery in Anchor**

**Guide for Anchor on iOS**

Version: 1.2.3



## Account Recovery in Anchor

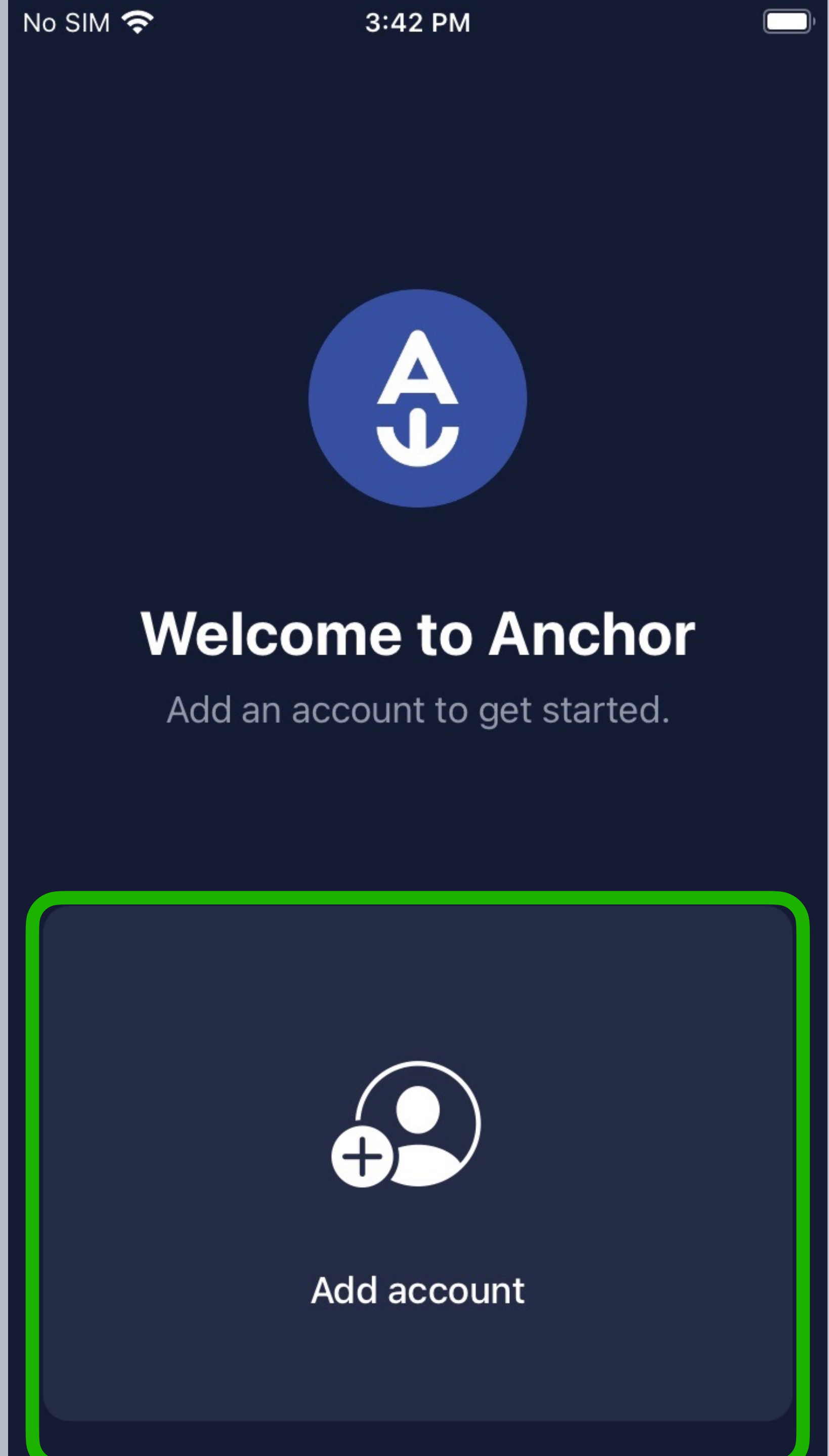
Last updated 2022.05.24 - support@greymass.com

### Step 1 - Add Account

It is highly recommended that after you create an account you go through the account recovery process. This accomplishes two things

- Verifies that your owner key certificate is valid
- Walks you through the process, so you know how to use it

To begin the account import process, select “**Add Account**”





## Account Recovery in Anchor

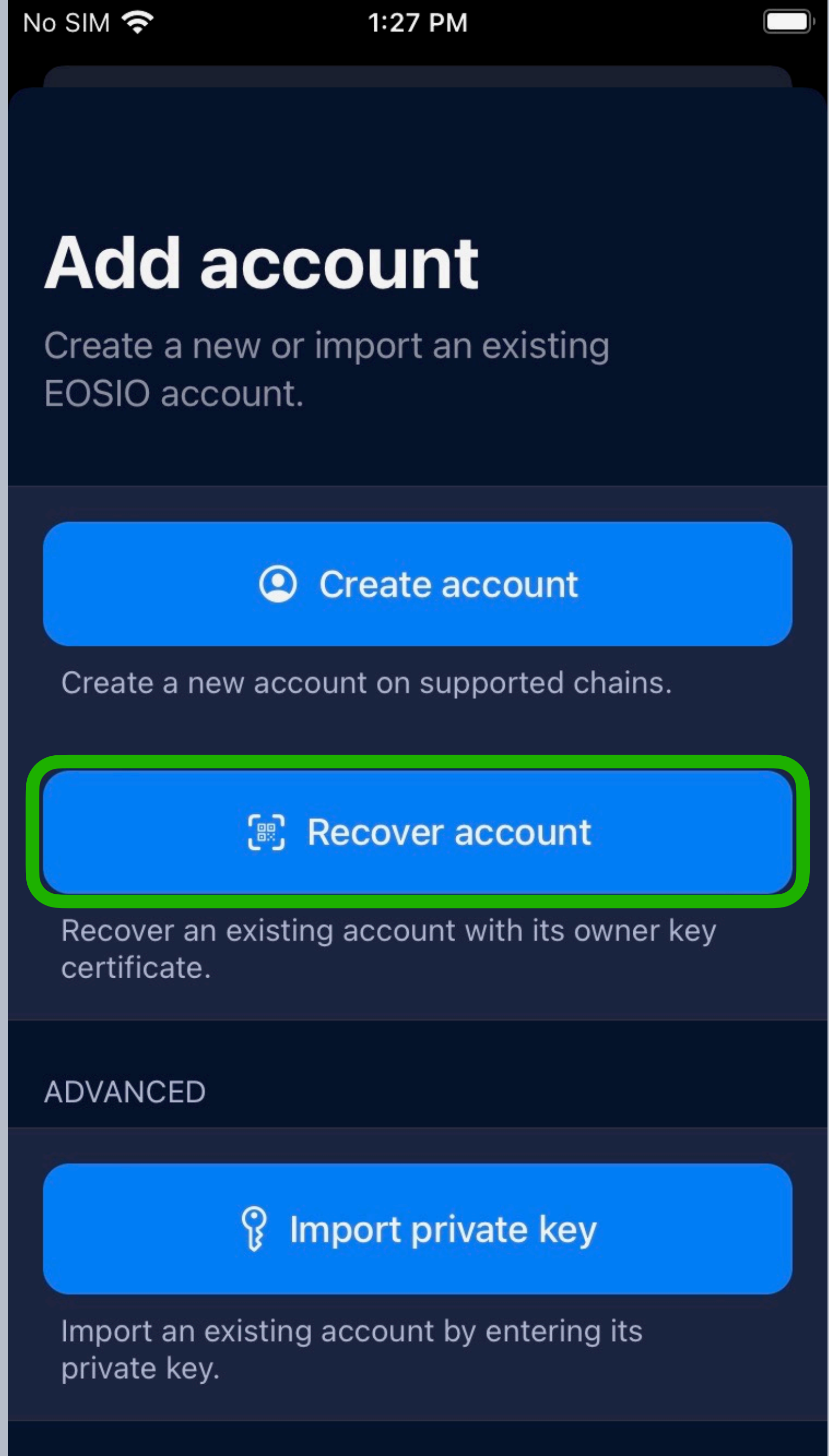
Last updated 2022.05.24 - support@greymass.com

# Step 2 - Recover Account

In this walkthrough, we're going to be covering "Account Recovery" specifically. While importing is a valid way to recover an account, it is a different process that we'll go over later

For more information on "Account Import", see [here](#).

Select "Recover Account"







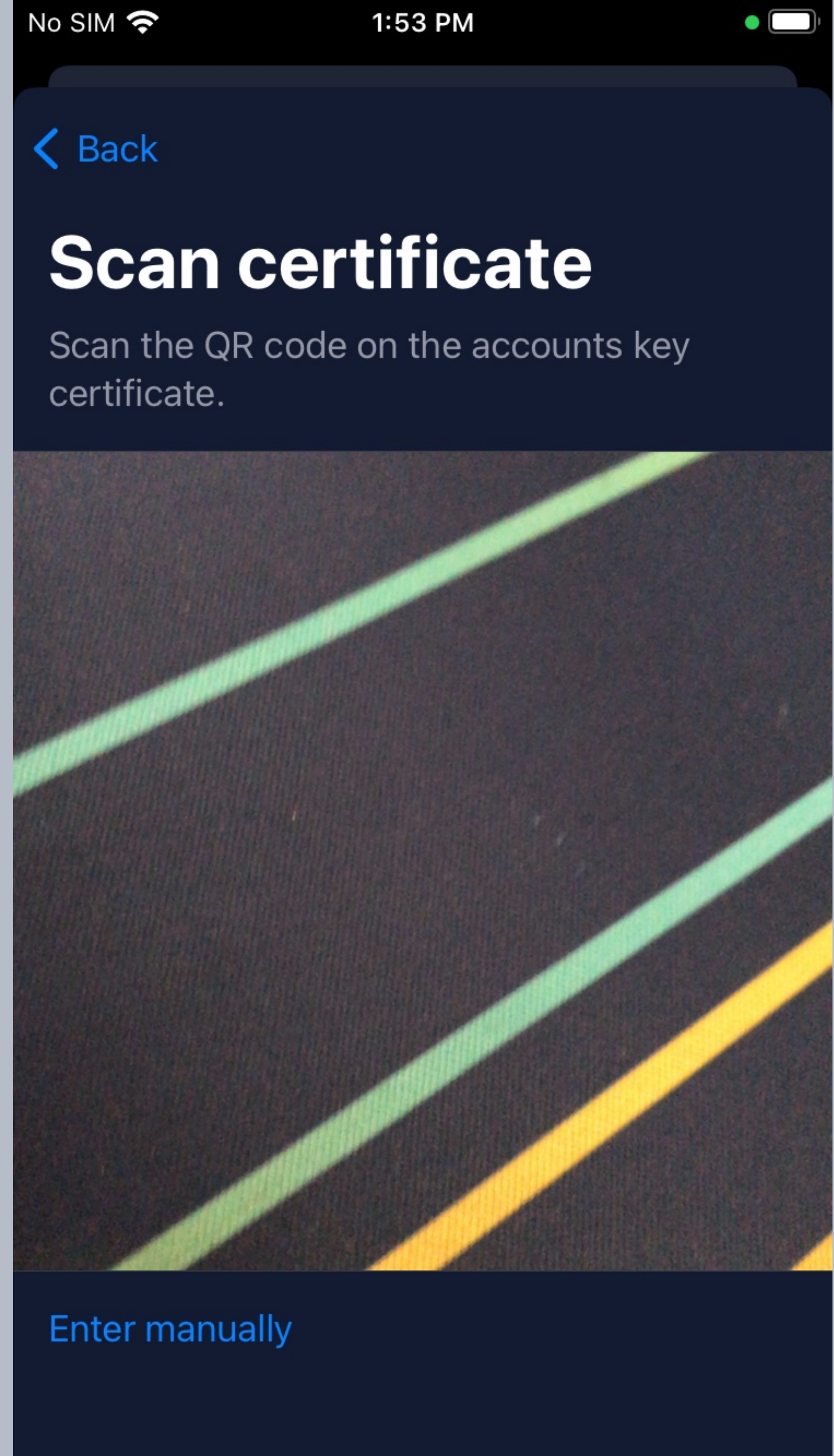
## Account Recovery in Anchor

Last updated 2022.05.24 - support@greymass.com

### Step 3 - Scan QR code

At this point, you'll be presented with a viewfinder window for your device's camera. You'll use this to scan the QR code on your Owner Key Certificate.

Once the QR code is read, the screen will advance automatically.







## Account Recovery in Anchor

Last updated 2022.05.24 - support@greymass.com

### Step 4 - Enter the 6 Words

In order to advance further, you will need to enter the 6 words that were provided to you when you backed up your account and were given the Owner Key Certificate

Please make sure you sure you spell the words correctly and enter them in the correct order.

Once you add the 6th word, the screen will again advance automatically

No SIM 1:53 PM

< Back

## Recover account

Decrypt using the six encryption keywords at the bottom of the sheet.

|   |  |   |  |   |  |
|---|--|---|--|---|--|
| 1 |  | 2 |  | 3 |  |
| 4 |  | 5 |  | 6 |  |

Enter the 1st word



## Account Recovery in Anchor

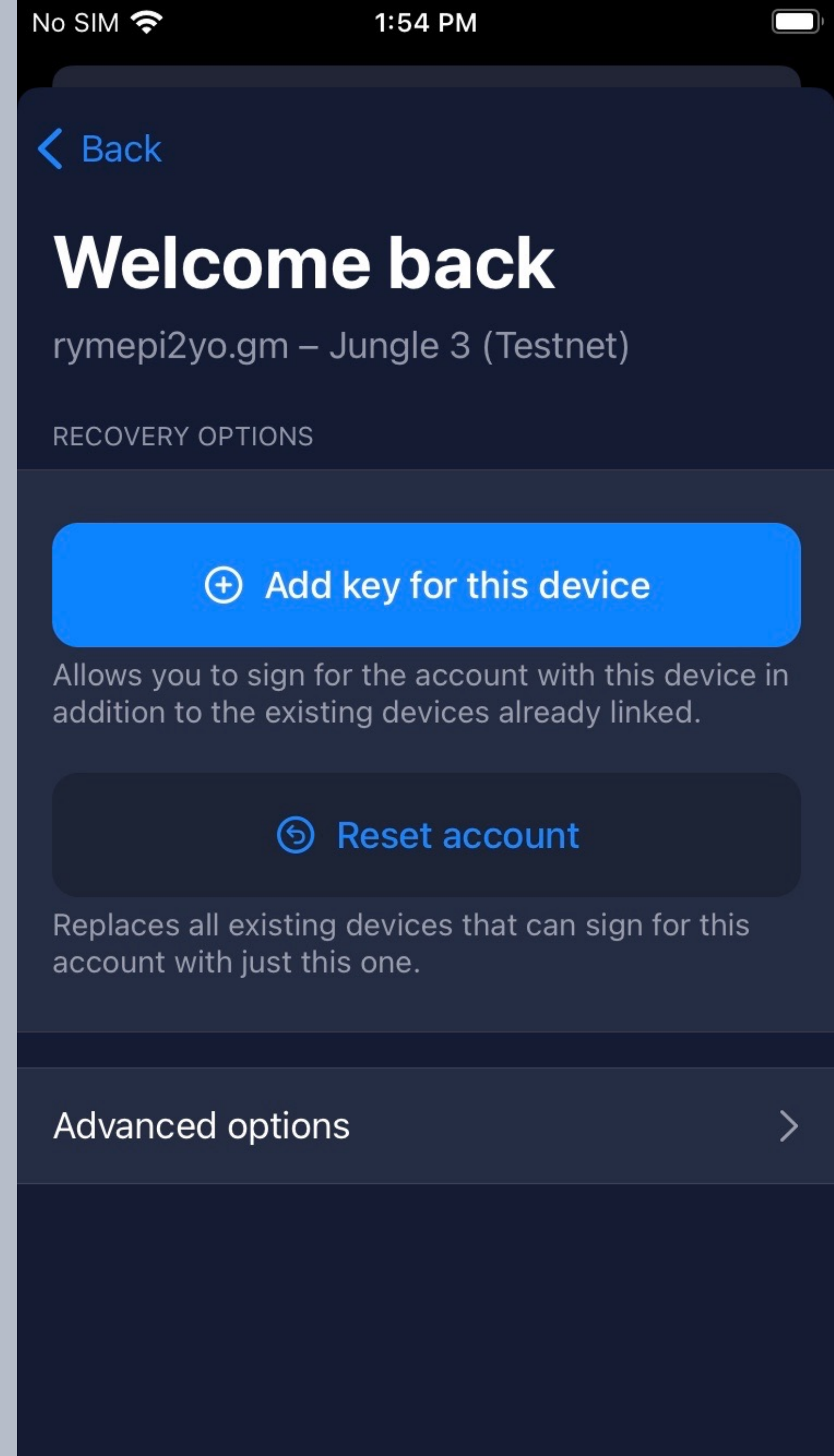
Last updated 2022.05.24 - support@greymass.com

# Step 5 - Add or Reset Keys

Upon successful entry of the 6 word phrase, you'll come to this screen, where you can select whether to add another key to your account or reset all the keys to your account

- Adding a key will maintain access via whatever device you initially created the account with
- Resetting the keys will make it so only this current device can access this account

Making a selection will advance to the next screen







## Account Recovery in Anchor

Last updated 2022.05.24 - support@greymass.com

# Step 6 - Confirm Recovery

This screen simply confirms that you are recovering the account and want to begin the process of recovery.

Click “**Recover Account**” to continue

No SIM 1:54 PM

[Back](#)

Confirm recovery

ACCOUNT

NetworkJungle 3 (Testnet)

Namerymepi2yo.gm

SECURITY

Require biometrics☒

Strict biometrics☐

Require passcode☐

Your key will be stored using the secure enclave and will require authentication with TouchID or your device passcode to use or export. *Recommended configuration.*

✓ Recover account



## Account Recovery in Anchor

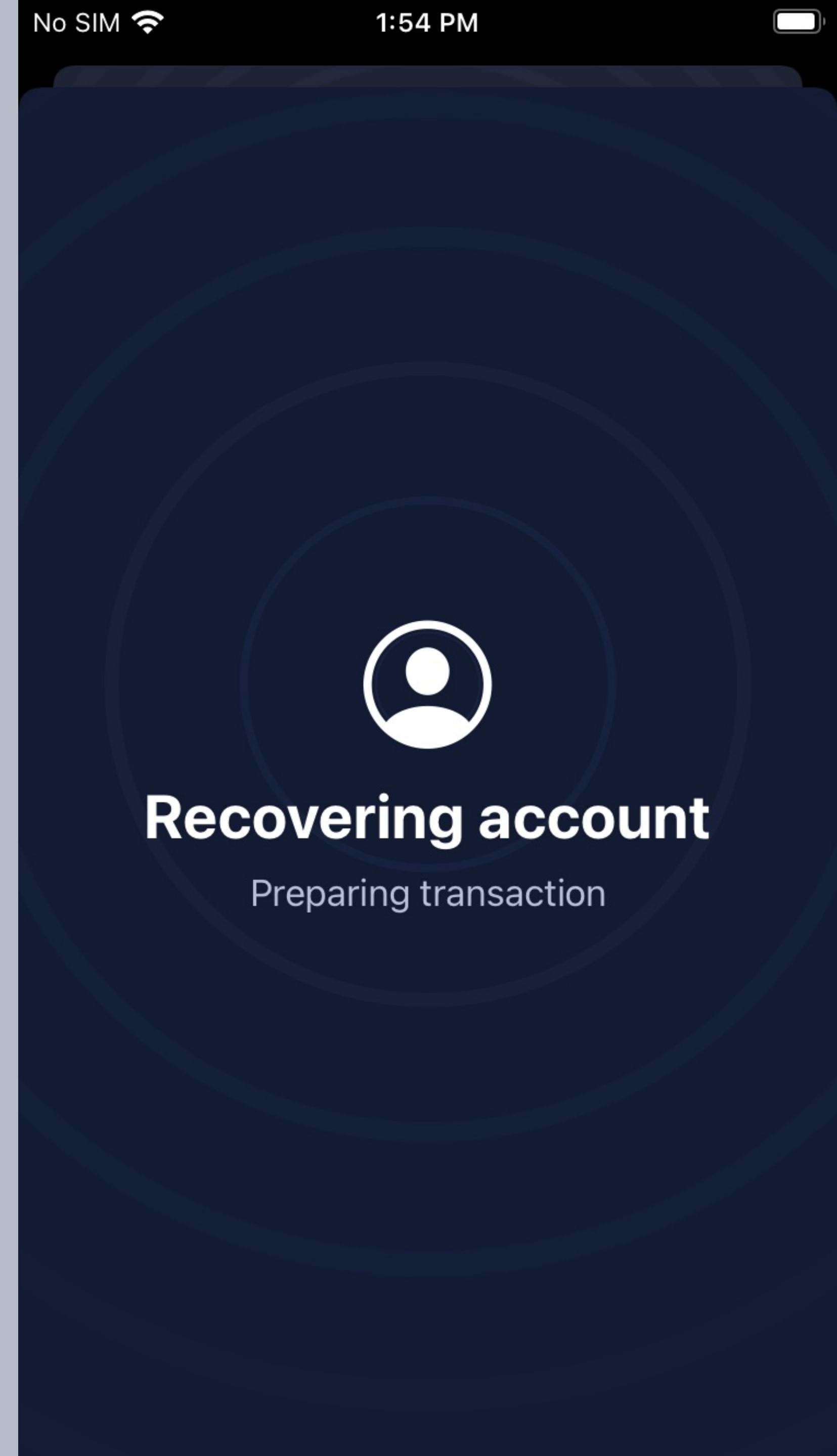
Last updated 2022.05.24 - support@greymass.com

### Step 7 - Recovery In Progress

At this point, your account is being recovered and your keys are being handled per your preference.

You may see several iterations of this screen, including “Waiting for Confirmation”.

Once complete, you’ll be advanced to the final screen







## Account Recovery in Anchor

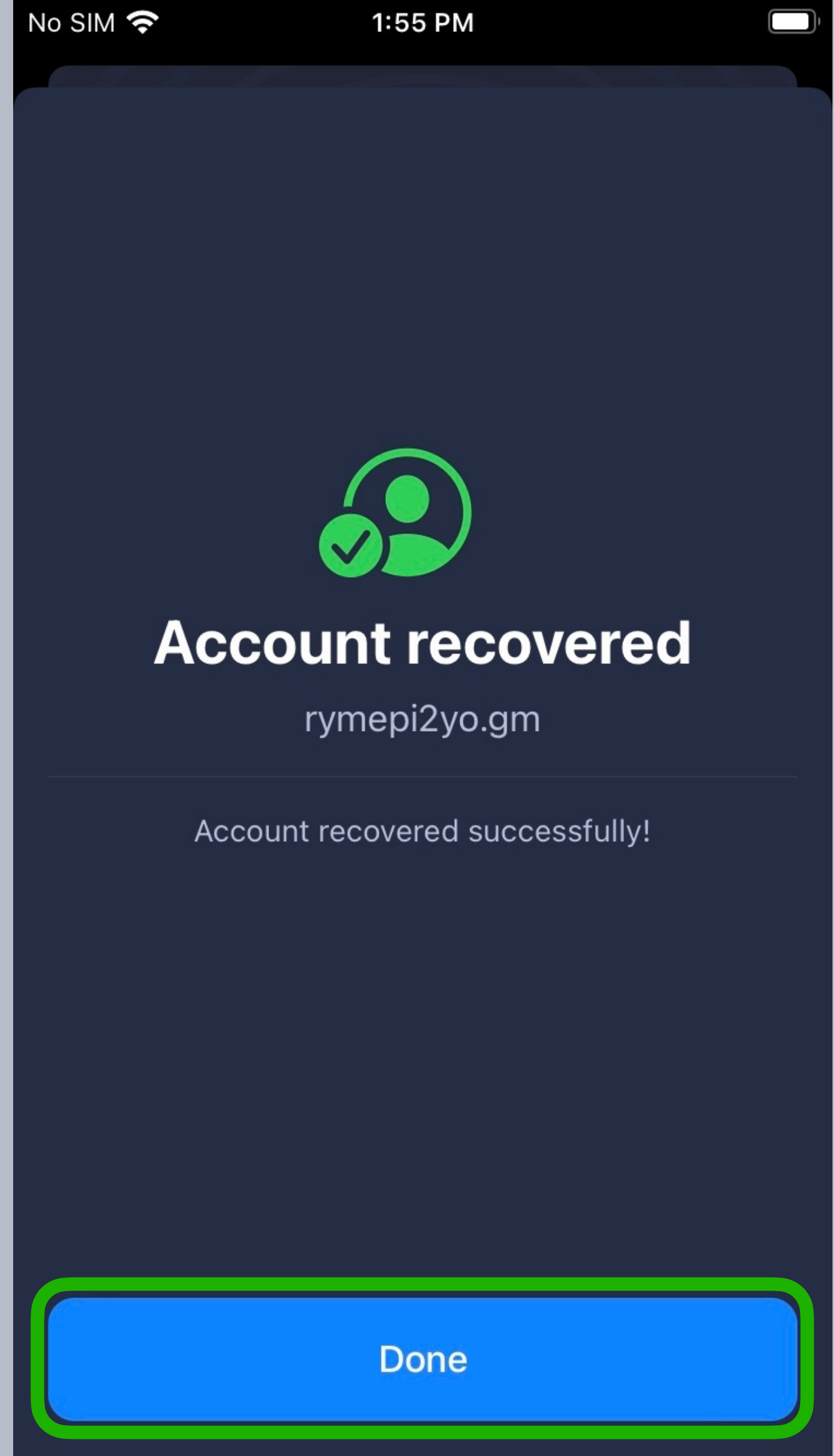
Last updated 2022.05.24 - support@greymass.com

# Step 8 - Recovery Complete

Congratulations, your account has been recovered!

As always, we recommend you verify that you can access your account as needed.

Click “**Done**” to return to the home screen.





**Greymass**

**You have successfully  
completed the guide!**

**[support@greymass.com](mailto:support@greymass.com)**