



Account Recovery in Anchor

Guide for Anchor on Android

Version: 0.36.3



Account Recovery in Anchor

Last updated 2022.05.24 - support@greymass.com

Step 1 - Add Account

It is highly recommended that after you create an account you go through the account recovery process. This accomplishes two things

- Verifies that your owner key certificate is valid
- Walks you through the process, so you know how to use it

To begin the account import process, select “Add Account”

10:44



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Welcome to Anchor.

Add an account to get started.

[Go to preferences](#)



ADD ACCOUNT



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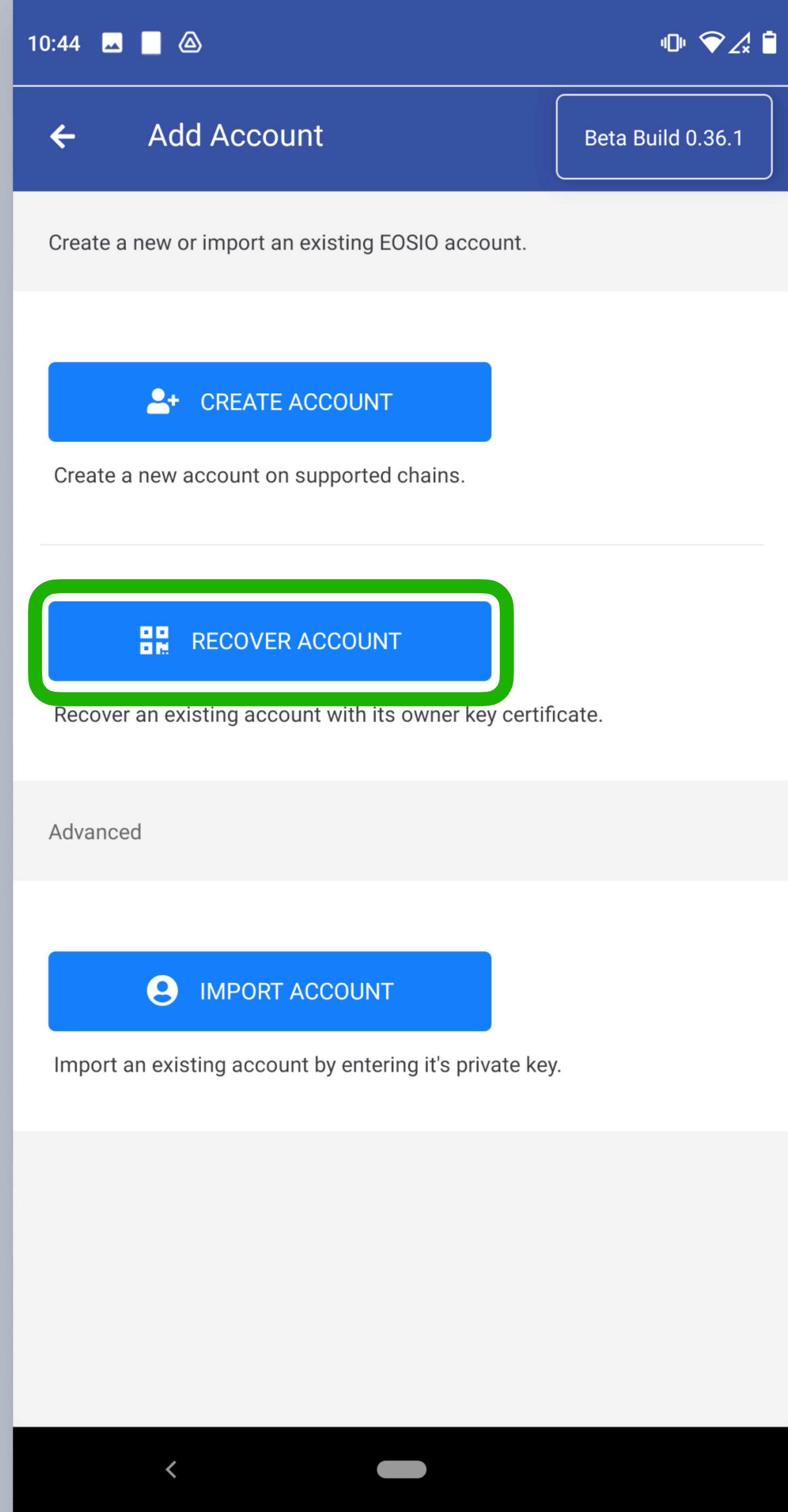
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Step 2 - Recover Account

In this walkthrough, we're going to be covering "Account Recovery" specifically. While importing is a valid way to recover an account, it is a different process that we'll go over later

For more information on "Account Import", see [here](#).

Select "**Recover Account**"





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Step 3 - Scan QR code

At this point, you'll be presented with a viewfinder window for your device's camera. You'll use this to scan the QR code on your Owner Key Certificate.

Once the QR code is read, the screen will advance automatically.

4:09



Scan certificate

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Scan the QR code on the accounts key certificate.

Click on the camera view to close the scanner.

[Enter manually](#)



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Step 4 - Enter the 6 Words

In order to advance further, you will need to enter the 6 words that were provided to you when you backed up your account and were given the Owner Key Certificate

Please make sure you sure you spell the words correctly and enter them in the correct order.

Once you add the 6th word, the screen will again advance automatically

4:10



Recover account

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Enter all encryption words

1

2

3

4

5

6

Enter the 1st word





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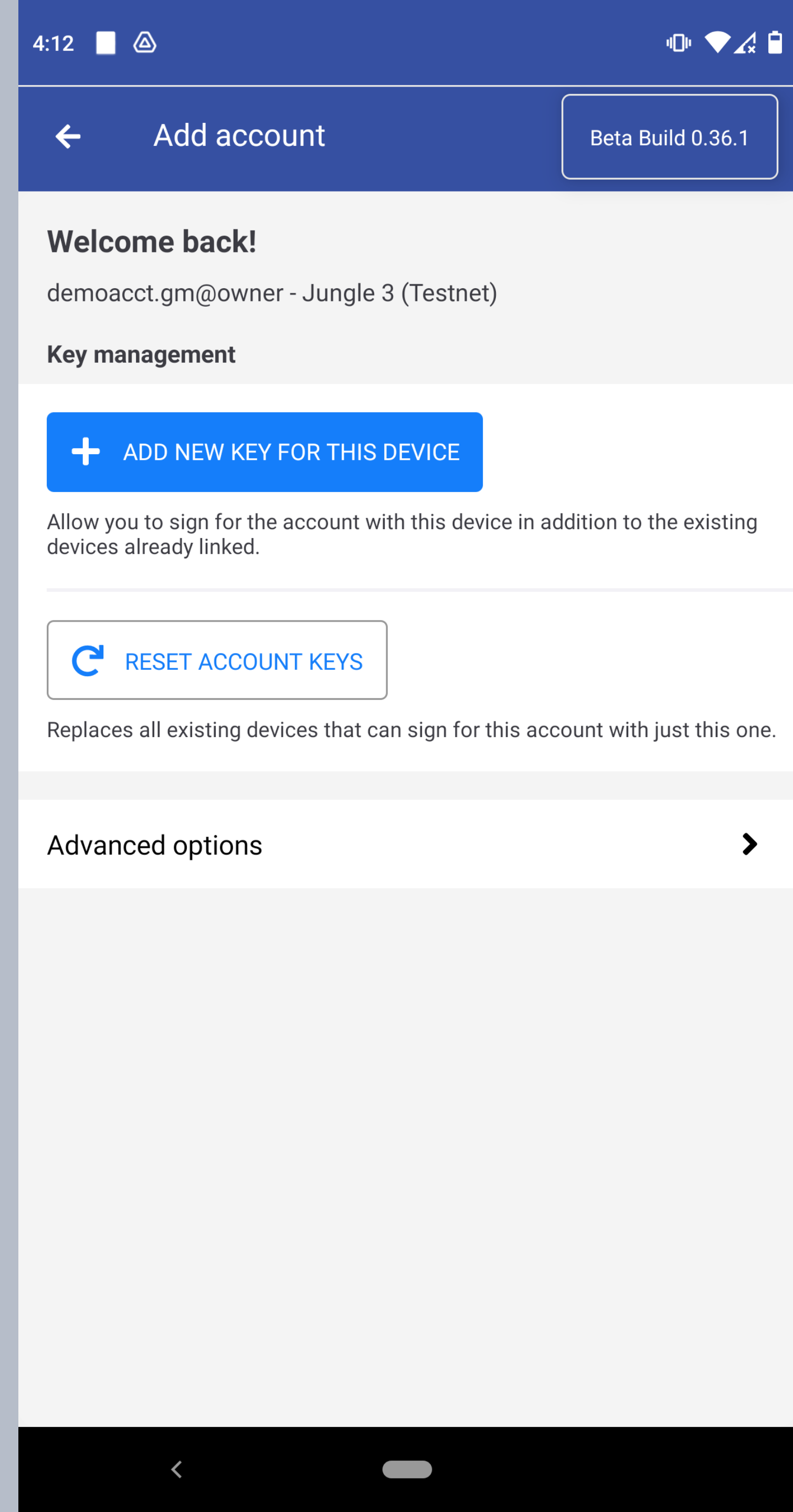
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Step 5 - Add or Reset Keys

Upon successful entry of the 6 word phrase, you'll come to this screen, where you can select whether to add another key to your account or reset all the keys to your account

- Adding a key will maintain access via whatever device you initially created the account with
- Resetting the keys will make it so only this current device can access this account

Making a selection will advance to the next screen





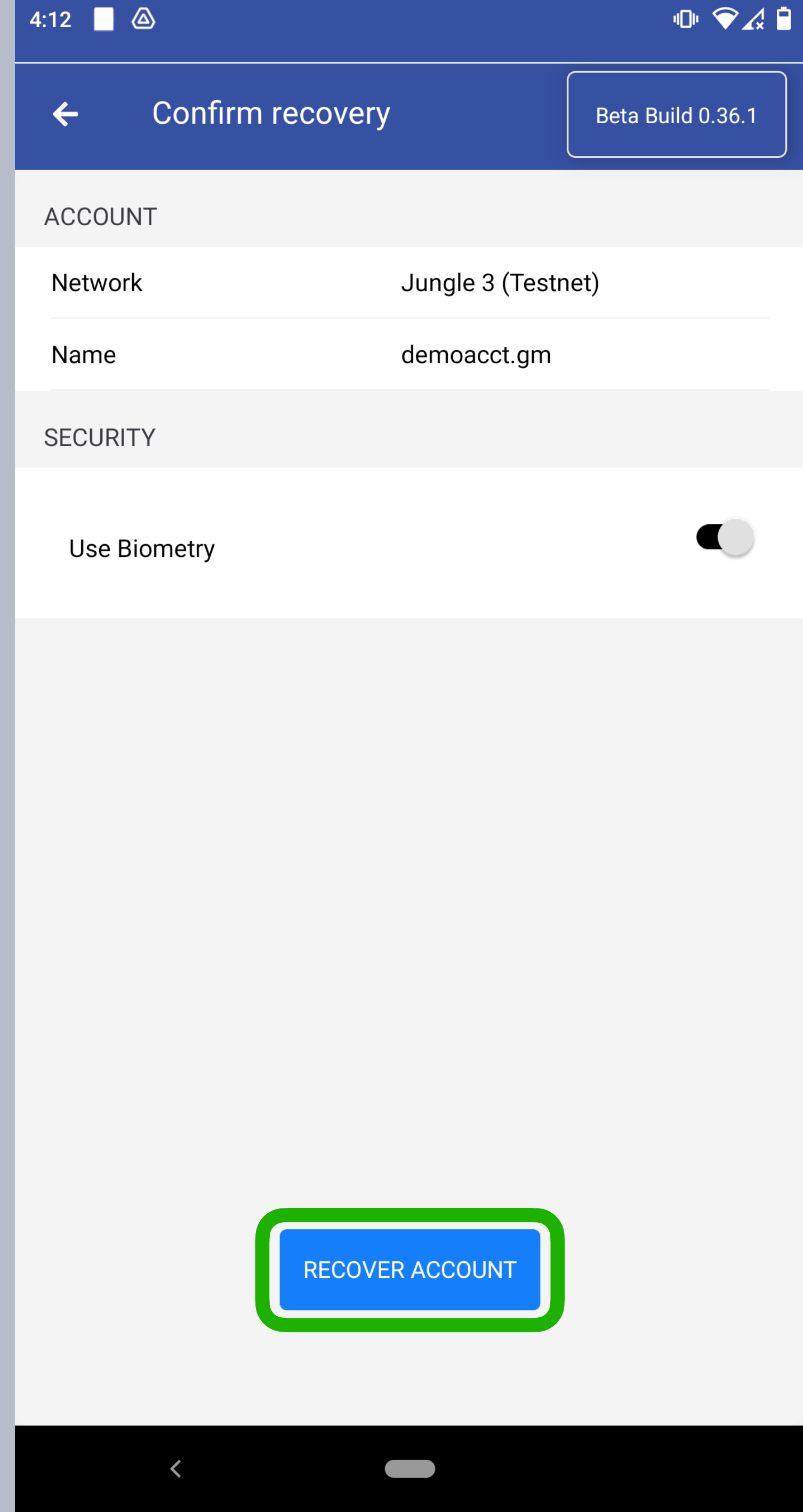
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Step 6 - Confirm Recovery

This screen simply confirms that you are recovering the account and want to begin the process of recovery.

Click “**Recover Account**” to continue





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Step 7 - Recovery In Progress

At this point, your account is being recovered and your keys are being handled per your preference.

You may see several iterations of this screen, including “Waiting for Confirmation”.

Once complete, you’ll be advanced to the final screen

4:12



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Recovering account

Preparing transaction





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Step 8 - Recovery Complete

Congratulations, your account has been recovered!

As always, we recommend you verify that you can access your account as needed.

Click “**Done**” to return to the home screen.

4:13



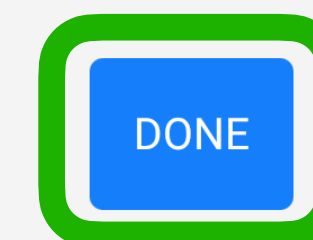
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Account Recovered

demoacct.gm

Account recovered successfully!





Greymass

**You have successfully
completed the guide!**

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